

Celebrating 150 Years of Caring



Greetings from Chapin Home for the Aging,

As the calendar pages dwindle and we approach the holidays, many are asking where has this year gone? Meanwhile, others cannot wait for it to end. The COVID 19 pandemic has affected so many aspects of our daily life and now, it is leaving its mark on the upcoming festive season. We at Chapin Home, hope every family member and loved one has heard and will abide by the recent guidelines set forth for by the CDC, NYS DOH and CMS regarding celebrations and gatherings. This letter should prove helpful to clarify Chapin's position on protecting the safety of all whom we hold dear while allowing you to connect to your beloved elders.

Chapin Home understand everyone's desire to spend the upcoming holidays with your loved ones. Normally that would have been in some form of an in-person celebration, however, the rapidly changing COVID events, statistics and rising positivity levels in New York City continue to make that challenging and quite possibly dangerous. With an abundance of caution, Chapin Home has proactively chosen to suspend the option for "IN PERSON" visitation for the week of November 23- 27, 2020. We are strongly encouraging families that are interested in "visitation" to either do so by scheduling a special Thanksgiving Virtual Meal Visit or a regular Through Window Visit.

To make your loved ones even more accessible, during the Thanksgiving week, Chapin's dedicated Activities Department will be providing extra times for family connections. These "even more special" virtual visit can be scheduled during certain mealtimes from **Monday, November 23rd** through **Friday, November 27th** (subject to availability). We are hoping to help families to gather, connect and have a meal with their loved one and make this a Thanksgiving to remember- and for lovely reasons. Chapin will also be providing additional Through Window Visits and extending the virtual visit time for our Residents to keep up with increased volume of requests. We have purchased more technology and have increased connectivity services to keep things running smoothly. Please visit our website: www.chapinhome.org, send an email request to email to scheduleyourvisit@chapinhome.org or call the Activities Team 718-739-2523 ext. 2120 for all the information you can use to plan, book and enjoy.

Chapin has also created several extra festival events and meal additions to help the resident start the season off with joy. There will be plenty of happy things happening to set the mood. We have enclosed a calendar for you to enjoy.

Lastly, requests to take your loved one out of the facility (for any reason) should be considered with great caution. Although Chapin cannot prohibit out on pass privileges (with proper 48-hour advanced notice and prior physician approval) these actions should not be done without great thought and planning.

If you must take your loved one out the following are our strong suggestions and best practices: Please keep to small gatherings of less than 10 individuals, that you and family practice social distancing, and the consistent use of face coverings by all in attendance. There will be no “day of” request to take your loved one out on pass.

PLEASE NOTE: Upon return to Chapin Home, for mandatory surveillance and tracking/tracing purposes, Residents will be placed on the monitoring wings for approximately 10-14 days and will receive two COVID-19 and FLU swabs spaced 3-5 days apart. Only if both sets of swabs are negative will your loved one then be able to return to their originally assigned rooms. Should there be any concerns and/or a positive COVID 19 (or FLU) result obtained, your loved will be placed on a separate isolation unit until an additional two (2) negative results are obtained.

This would then restrict all future visitation to the home for an additional 14 days for ALL RESIDENTS. Please choose wisely and consider the impact on so many others when making your plans.

We thank you for your patience and adherence to the guidance we have worked tirelessly to provide. Chapin Home has weathered the storm so well so far and we ask your continued support to help us protect those in our care.

Jennifer McManaman, MSJ, LNHA, **Executive VP & Administrator**

Terry Klapak, **RN, ADON/Infection Control Preventionist**

Nodar Janas, **MD, Medical Director**

Annemarie Penner, **Director of Social Services**

Vernita Ford, **RN, Director of Nursing**

Kathy Ferrara, **Director of Activities**