

Coronavirus-N19 #104

12/30/2021 – Effective 3:00PM

December 30, 2021 Effective 3pm

Chapin Home is informing all Families that as of today, Thursday, December 30th, we have reported the following statistics to the Department of Health regarding COVID 19 cases in the facility: one (1) new positive Employee case. Chapin continues to adhere to CMS regulations and guidance for COVID-19 outbreak testing and is strictly adhering to Core Principles of Infection Prevention. Although Chapin is currently mandated to remain open for visitation, we are imploring that you DO NOT VISIT if you suspect you have been exposed or are not feeling well. Due to the rapidly increasing Queens County positivity rate, which has currently risen to 18.76%, Chapin reminds all who must enter the facility, per the CMS guidelines, regardless of vaccination status, that they should wear face coverings or masks properly and throughout entire visit and always physically distance. Your patience and cooperation are appreciated as Chapin Staff continue to keep your loved ones safe during these trying times. Chapin Home requests that this information is shared with all family members.

*** Mezzanine Visitation – Scheduling of visits is required.

Coronavirus-N19 #103

12/29/2021 – Effective 3:00PM

December 29, 2021 Effective 3pm

Chapin Home is informing all Families that as of today, Wednesday, December 29th, we have reported the following statistics to the Department of Health regarding COVID 19 cases in the facility: one (1) new positive Employee case and 3 (three) new Resident cases. Chapin continues to adhere to CMS regulations and guidance for COVID-19 outbreak testing and is strictly adhering to Core Principles of Infection Prevention. Although Chapin is currently mandated to remain open for visitation, we are imploring that you DO NOT VISIT if you suspect you have been exposed or are not feeling well. Due to the rapidly increasing Queens County positivity rate, which has currently risen to

17.05%, Chapin reminds all who must enter the facility, per the CMS guidelines, regardless of vaccination status, that they should wear face coverings or masks properly and throughout entire visit and always physically distance. Your patience and cooperation are appreciated as Chapin Staff continue to keep your loved ones safe during these trying times. Chapin Home requests that this information is shared with all family members.

*** Mezzanine Visitation has resumed. Scheduling of visits is still required.

Coronavirus-N19 #102

12/26/2021 – Effective 12:00PM

Chapin Home would like to inform all Families that as of today, Sunday December 26th, we have reported one (1) positive COVID-19 case to the Department of Health. This positive case (1) comes from a resident. Chapin continues to adhere to CMS regulations and guidance for COVID-19 outbreak testing.

Please note that the positivity rate in the Queens County for the last 7 days is 10.14% which is considered to be high. Due to the County positivity rate we would like to remind all visitors that as per the CMS guidelines Residents and Visitors, regardless of vaccination status, should wear face coverings or masks and physically distance, at all times. If you suspect a recent exposure – DO NOT visit your loved one at Chapin. We need everyone's help to keep the Residents and Staff safe.

Chapin Home asks that this information is shared with all family members that will be visiting their loved one.

*** Mezzanine Visitation has resumed. Scheduling of visits is still required.

Coronavirus-N19 #101

12/23/2021 – Effective 3:00PM

In compliance with NYS Department of Health regulations and guidelines, Chapin Home has issued an update to our current COVID 19 statistics on our website. Details have been shared in person with Residents.

An outbreak investigation is still on-going, to swiftly detect, identify and/or rule out any other cases. Chapin is adhering to CMS regulations and guidance for COVID-19 outbreak testing.

While it is safer for visitors to not enter the building during an investigation, visitors are still allowed in the facility. Please follow all Chapin Home guidelines for your protection and that of our staff and residents.

*** Mezzanine Visitation has temporally been suspended for December 24th and 25th and will resume on December 26th. Scheduling of visits is still required.

Coronavirus-N19 #100

12/17/2021

In compliance with NYS Department of Health regulations and guidelines, Chapin Home has issued a second update to our current COVID 19 statistics on our website. Details have been shared in person with Residents.

An outbreak investigation has been initiated due to a new admission to Chapin Home who has subsequently tested positive for COVID-19. To swiftly detect, identify and/or rule out and other cases, Chapin is adhering to CMS regulations and guidance for COVID-19 outbreak testing.

While it is safer for visitors to not enter the building during an investigation, visitors are still allowed in the facility. Please follow all Chapin Home guidelines for your protection and that of our staff and residents.

Coronavirus-N19 #99

12/17/2021

Chapin Home's "In-Person" visitation is now fully opened which means we are welcoming visiting seven (7) days a week. Suggested Visiting Hours are 10AM – 8PM

Please visit our Visitors Page for Important information on how you can keep our Chapin Home Community safe during your visits.

We remain grateful for your patience as we update our policies and procedures and as we safely open our Home to you!

Any questions and concerns can be directed to the Social Work Department (ext. 2019, 2052, 2008).

Coronavirus-N19 #98

12/10/2021

Chapin Home's "In-Person" visitation is now fully opened which means we are welcoming visiting seven (7) days a week.

Suggested Visiting Hours are

10AM – 8PM

Please visit our Visitors Page for Important information on how you can keep our Chapin Home Community safe during your visits.

We remain grateful for your patience as we update our policies and procedures and as we safely open our Home to you!

Any questions and concerns can be directed to the Social Work Department (ext. 2019, 2052, 2008).

Coronavirus-N19 #97

12/3/2021

Chapin Home's "In-Person" visitation is now fully opened which means we are welcoming visiting seven (7) days a week.

Suggested Visiting Hours are 10AM – 8PM

Please visit our Visitors Page for Important information on how you can keep our Chapin Home Community safe during your visits.

We remain grateful for your patience as we update our policies and procedures and as we safely open our Home to you!

Any questions and concerns can be directed to the Social Work Department (ext. 2019, 2052, 2008).

Coronavirus-N19 #96

11/30/2021

Chapin Home is Happy to Announce

We are now fully open for visiting

Please visit our Visitors Page for Important information

on how you can keep our Chapin Home Community safe during your visits.

Suggested Visiting Hours are 10AM – 8PM

We remain grateful for your patience as we update our policies and procedures and prepare to safely re-open our Home to you!

Looking forward to seeing you!

Coronavirus-N19 #95

11/21/2021

Chapin Home is actively adjusting to the most recent CDC/NYSDOH guidelines to liberalize visitation in Skilled Nursing Facilities.

Chapin is optimistic and on target for a November 30th Grand- Reopening!

Look for more info here, in texts and emails. See you Soon!

THANKSGIVING WEEK IN-PERSON VISITING WILL OCCUR ON TUESDAY AND SATURDAY.

PLEASE EMAIL SCHEDULEYOURVISIT@CHAPINHOME.ORG TO SCHEDULE A VIRTUAL VISIT FOR THURSDAY, NOVEMBER 25TH

AND FRIDAY NOVEMBER 26TH 2021.

Coronavirus-N19 #94

11/19/2021

In compliance with NYS Department of Health regulations and guidelines, Chapin Home has issued an update regarding our current COVID 19 statistics on our website. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is open Tuesday, Thursday, Friday and Saturday.**

which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website, under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure your visit has been scheduled and confirmed and on-line paperwork acknowledged.

Video Chats – Continue to be offered on a Limited Basis – We support Zoom, Skype and Apple Face Time

Coronavirus-N19 #93

11/12/2021

In compliance with NYS Department of Health regulations and guidelines, Chapin Home has issued an update regarding our current COVID 19 statistics on our website. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website, under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **“schedule your visit”**. Before visiting please make sure your visit has been scheduled and confirmed and on-line paperwork acknowledged.

Video Chats – Continue to be offered on a Limited Basis – We support Zoom, Skype and Apple Face Time

Coronavirus-N19 #92

11/5/2021

In compliance with NYS Department of Health regulations and guidelines, Chapin Home has issued an update regarding our current COVID 19 statistics on our website. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home’s **“In-Person” visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website, under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **“schedule your visit”**. Before visiting please make sure your visit has been scheduled and confirmed and on-line paperwork acknowledged.

Video Chats – Continue to be offered on a Limited Basis – We support Zoom, Skype and Apple Face Time

Coronavirus-N19 #91

10/29/2021

In compliance with NYS Department of Health regulations and guidelines, Chapin Home has issued an update regarding our current COVID 19 statistics on our website. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website, under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure your visit has been scheduled and confirmed and on-line paperwork acknowledged.

Video Chats – Continue to be offered on a Limited Basis – We support Zoom, Skype and Apple Face Time

Coronavirus-N19 #90

10/22/2021

In compliance with NYS Department of Health regulations and guidelines, Chapin Home has issued an update regarding our current COVID 19 statistics on our website. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website, under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure your visit has been scheduled and confirmed. Video Chats are available in limited basis.

Video Chats – Continue to be offered on a Limited Basis – We support Zoom, Skype and Apple Face Time

Coronavirus-N19 #89

10/15/2021

In compliance with NYS Department of Health regulations and guidelines, Chapin Home has issued an update regarding our current COVID 19 statistics on our website. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website, under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure your visit has been scheduled and confirmed.

Coronavirus-N19 #88

10/8/2021

In compliance with NYS Department of Health regulations and guidelines, Chapin Home has issued an update regarding our current COVID 19 statistics on our website. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website, under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure your visit has been scheduled and confirmed.

Coronavirus-N19 #87

10/1/2021

In compliance with NYS Department of Health regulations and guidelines, Chapin Home has issued an update regarding our current COVID 19 statistics on our website. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website, under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure your visit has been scheduled and confirmed.

Coronavirus-N19 #86

9/24/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website, under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure your visit has been scheduled and confirmed.

Coronavirus-N19 #85

9/17/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website

Under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure your visit has been scheduled and confirmed.

Coronavirus-N19 #84

9/10/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website

Under the **COVID-19 Tab – Visitation – In-Person**, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure you visit has been scheduled and confirmed.

Video Chats remain available (Facetime or Zoom)

Coronavirus-N19 #83

9/3/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website

Under the **COVID-19 Tab** – Visitation – In-Person, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure you visit has been scheduled and confirmed.

Video Chats remain available (Facetime or Zoom)

Coronavirus-N19 #82

8/27/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website. Under the **COVID-19 Tab** – Visitation – In-Person, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure you visit has been scheduled and confirmed.

Video Chats remain available (Facetime or Zoom)

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #81

8/20/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website. Under the COVID-19 Tab – Visitation – In-Person, you will find our visiting guidelines and the link to **"schedule your visit"**. Before visiting please make sure your visit has been scheduled.

Video Chats remain available (Facetime or Zoom)

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #80

8/13/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics.

Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Visits are scheduled on-line thru our Website. Under the COVID-19 Tab – Visitation – In-Person, you will find our visiting guidelines and the link to **"schedule your visit"**. Please confirm your visit is scheduled before visiting.

Video Chats remain available (Facetime or Zoom)

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #79

8/6/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics.

Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"In-Person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Video Chats remain available (Facetime or Zoom)

On our Website under the COVID-19 Tab – Visitation – In-Person, you will find our visiting guidelines and the link to “**schedule your visit**”.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #78

7/30/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics.

Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home’s “**in-person**” visitation is **Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Video Chats remain available (Facetime or Zoom)

On our Website under the COVID-19 Tab – Visitation – In-Person, you will find our visiting guidelines and the link to **schedule your visit**.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #77

7/23/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"in-person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**, which is **SUBJECT TO CHANGE** based on future testing results and community levels.

Video Chats remain available (Facetime or Zoom).

On our Website under the COVID-19 Tab – Visitation – In-Person, are our visiting guidelines and the link to **schedule your visit**.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #76

7/16/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"in-person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**. Visiting opportunities four (4) times a week with each resident scheduling a visit per week, which is **SUBJECT TO CHANGE** based on future testing results. and community levels. Video Chats remain available (Facetime or Zoom).

On our Website under the COVID-19 Tab – Visitation – In-Person, are our visiting guidelines and the link to **schedule your visit**.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #75

7/9/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on CDC and CMS guidelines Chapin Home's **"in-person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**. Visiting opportunities four (4) times a week with each resident scheduling a visit per week, which is **SUBJECT TO CHANGE** based on future testing results. and community levels. Video Chats remain available (Facetime or Zoom).

On our Website under the COVID-19 Tab – Visitation – In-Person, are our visiting guidelines and the link to **schedule your visit**.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #74

7/2/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's **"in-person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**. Visiting opportunities four (4) times a week with each resident scheduling a visit per week, which is **SUBJECT TO CHANGE** based on future testing results. and community levels. Video Chats remain available (Facetime or Zoom).

On our Website under the COVID-19 Tab – Visitation – In-Person, are our visiting guidelines and the link to schedule your visit.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #73

6/25/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's **"in-person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**. Visiting opportunities four (4) times a week with each resident scheduling a visit per week, which is **SUBJECT TO CHANGE** based on future testing results. and community levels. Video Chats remain available (Facetime or Zoom).

On our Website under the COVID-19 Tab – Visitation – In-Person, are our visiting guidelines and the link to schedule your visit.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #72

6/18/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's **"in-person" visitation is Open on Tuesday, Thursday, Friday, and Saturday**. Visiting opportunities four (4) times a week with each resident scheduling a visit per week, which is **SUBJECT TO CHANGE** based on future testing results. and community levels. Video Chats remain available (Facetime or Zoom).

On our Website under the COVID-19 Tab – Visitation – In-Person, are our visiting guidelines and the link to schedule your visit.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #71

6/11/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's **"in-person" visitation is Open on Tuesday, Thursday, Friday, Saturday**. Visiting opportunities four (4) times a week with each resident scheduling a visit per week, which is **SUBJECT TO CHANGE** based on future testing results. and community levels. Video Chats remain available (Facetime or Zoom).

On our Website under the COVID-19 Tab – Visitation – In-Person, are our visiting guidelines and the link to schedule your visit.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #70

6/4/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's **"in-person" visitation is now Open on Tuesday, Thursday, Friday, Saturday**. Visiting opportunities four (4) times a week with each resident scheduling a visit per week, which is **SUBJECT TO CHANGE** based on future testing results. and community levels. Video Chats remain available (Facetime or Zoom).

On our Website under the COVID-19 Tab – Visitation – In-Person are our visiting guidelines and the link to schedule your visit.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #69

5/28/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's "in-person" visitation is now Open on Tuesday, Thursday, Friday, Saturday. Visiting opportunities four (4) times a week with each resident scheduling a visit per week, which is **SUBJECT TO CHANGE** based on future testing results. and community levels. Video Chats remain available (Facetime or Zoom).

The following is the status of building visitation:

- Mezzanine: Open and eligible for pre-scheduled "In-person" visitation
- Unit 1: Open and eligible for pre-scheduled "In-person" visitation
- Unit 2: Open and eligible for pre-scheduled "In-person" visitation
- Unit 3: Open and eligible for pre-scheduled "In-person" visitation
- Unit 4: Temporarily Shuttered – No Residents assigned to this unit as of 4/8/21

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #68

5/21/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's "in-person" visitation is Open which is **SUBJECT TO CHANGE** based on future testing results and community levels.

The following is the status of building visitation:

- Mezzanine: Open and eligible for pre-scheduled "In-person" visitation
- Unit 1: Open and eligible for pre-scheduled "In-person" visitation
- Unit 2: Open and eligible for pre-scheduled "In-person" visitation
- Unit 3: Open and eligible for pre-scheduled "In-person" visitation
- Unit 4: Temporarily Shuttered – No Residents assigned to this unit as of 4/8/21

Virtual visitation (Zoom and FaceTime) are still available at all times on all units.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #67

5/14/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's "in-person" visitation is Open which is **SUBJECT TO CHANGE** based on future testing results and community levels.

The following is the status of building visitation:

- Mezzanine: Open and eligible for pre-scheduled "In-person" visitation
- Unit 1: Open and eligible for pre-scheduled "In-person" visitation
- Unit 2: Open and eligible for pre-scheduled "In-person" visitation
- Unit 3: Open and eligible for pre-scheduled "In-person" visitation
- Unit 4: Temporarily Shuttered – No Residents assigned to this unit as of 4/8/21

Virtual visitation (Zoom and FaceTime) are still available at all times on all units.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #66

5/7/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's "in-person" visitation status continues to fluctuate – some units remain closed/suspended until dates listed below. Reopening dates are **SUBJECT TO CHANGE** based on future testing results and increasing community levels.

The following is the status of building visitation:

- Mezzanine – Open and eligible for pre-scheduled "In-person" visitation
- Unit 1: Open and eligible for pre-scheduled "In-person" visitation
- Unit 2: Re-opening 5/08/21. Eligible for virtual visitation only (ZOOM, FaceTime, Etc.)
- Unit 3: Closed until 5/11/21. Eligible for virtual visitation only (ZOOM, FaceTime, Etc.)

Virtual visitation (Zoom and FaceTime) are still available at all times on all units.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #65

4/30/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's "in-person" visitation status continues to fluctuate – some units remain closed/suspended until dates listed below. Reopening dates are **SUBJECT TO CHANGE** based on future testing results and increasing community levels.

The following is the status of building visitation:

- Mezzanine – awaiting 4 results (subject to change later today 4/30 or tomorrow 5/1 morning) to be eligible for Limited pre-scheduled "In person" visitation
- Unit 1: Re-opened and now eligible for pre-scheduled "In-person" visitation
- Unit 2: Closed until 5/10/21. Eligible for virtual visitation only (ZOOM, FaceTime, Etc.)
- Unit 3: Closed until 5/11/21. Eligible for virtual visitation only (ZOOM, FaceTime, Etc.)

Virtual visitation (Zoom and FaceTime) are still available at all times on all units.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #64

4/27/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Based on continuous ongoing testing required by NYS, Chapin Home's "in-person" visitation and has been suspended until dates listed below. ReOpening dates are **SUBJECT TO CHANGE** based on future testing results and increasing community levels.

The following is the status of building visitation:

- Mezzanine: Potentially eligible for limited pre-scheduled (and appropriate) "In person" visitation on 5/1/21
- Unit 1: Potentially eligible for limited pre-scheduled "In-person" visitation on 5/1/21
- Unit 2: Closed until 5/10/21. Eligible for virtual visitation only (ZOOM, FaceTime, Etc.)
- Unit 3: Closed until 5/11/21. Eligible for virtual visitation only (ZOOM, FaceTime, Etc.)

Virtual visitation (Zoom and FaceTime) are still available at all times on all units.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #63

4/23/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin Home is currently conducting limited in-person visits, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #62

4/16/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin Home is currently conducting limited in-person visits, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #61

4/9/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin Home is currently conducting limited in-person visits, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #60

4/2/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin Home is currently conducting limited in-person visits, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #59

3/26/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin Home is currently conducting limited in-person visits, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #58

3/19/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin Home is currently conducting limited in-person visits, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #57

3/12/2021

As stated by the New York State Department of Health, beginning **February 26th, 2021**, Nursing Homes may expand visitation and/or activities under Governor Andrew Cuomo's Guidance. The guidance requires that Nursing Homes open up visitation following key provisions of the new rules:

1. Visits are only allowed at facilities that have not had any COVID-19 cases among residents and staff for **at least the previous 14 consecutive days**.
2. Maximum number of visitors allowed at any time is 20% of the resident census.
3. In counties with a COVID test positivity rate **below 5%** on a seven-day rolling average, visitor testing prior to entering the facility is not required, although it is strongly encouraged. Department of Health states that it will provide the rapid test kits to facilities for use by visitors at no cost.
4. In counties with a COVID test positivity rate **between 5% and 10%**, visitation should occur according to the core principles of COVID-19 infection prevention and facility policies (beyond compassionate care visits). Visitor testing is required. Visitors **must either**: present a negative COVID-19 test result from within the past seventy-two hours (72), or facilities may utilize rapid testing to meet the testing requirement. Additionally, all visitors must adhere to all infection control practices.
5. In counties with a COVID test positivity rate **exceeding 10%**, no visitors are permitted.

Please note that under this strict guidance, Chapin Home will be open to limited in-person visitation, which is subject to change.

Additionally, Chapin Home is located in the Queens County, which currently has a COVID test positivity rate of **8.0%**.

Health Advisory Guidance on Visitation

https://www.governor.ny.gov/sites/governor.ny.gov/files/atoms/files/NH_Visitation_update_2-22-2021.pdf

Coronavirus-N19 #56

3/5/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, limited in-person visitation has been suspended until March 7, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #55

2/26/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, limited in-person visitation has been suspended until March 7, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #54

2/26/2021

As stated by the New York State Department of Health, beginning **February 26th, 2021**, Nursing Homes may expand visitation and/or activities under Governor Andrew Cuomo's Guidance. The guidance requires that Nursing Homes open up visitation following key provisions of the new rules:

1. Visits are only allowed at facilities that have not had any COVID-19 cases among residents and staff for **at least the previous 14 consecutive days**.
2. Maximum number of visitors allowed at any time is 20% of the resident census.
3. In counties with a COVID test positivity rate **below 5%** on a seven-day rolling average, visitor testing prior to entering the facility is not required, although it is strongly encouraged. Department of Health states that it will provide the rapid test kits to facilities for use by visitors at no cost.
4. In counties with a COVID test positivity rate **between 5% and 10%**, visitation should occur according to the core principles of COVID-19 infection prevention and facility policies (beyond compassionate care visits). Visitor testing is required. Visitors **must either**: present a negative COVID-19 test result from within the past seventy-two hours (72), or facilities may utilize rapid testing to meet the testing requirement. Additionally, all visitors must adhere to all infection control practices.
5. In counties with a COVID test positivity rate **exceeding 10%**, no visitors are permitted.

Chapin Home is currently updating and revising policies to meet the new guidance. Thank you for patience and understanding. More information will be available in the coming days.

Please note that under this strict guidance, Chapin Home will be open to limited in-person visitation on **March 8th, 2021**, which is subject to change.

Additionally, Chapin Home is located in the Queens County, which currently has a COVID test positivity rate of **8.7%**.

Health Advisory Guidance on Visitation

https://www.governor.ny.gov/sites/governor.ny.gov/files/atoms/files/NH_Visitation_update_2-22-2021.pdf

Coronavirus-N19 #53

2/23/2021

As stated by the New York State Department of Health, beginning February 26th, 2021 Nursing Homes may expand visitation and/or activities under Governor Andrew Cuomo's Guidance. The guidance requires that Nursing Homes open up visitation following key provisions of the new rules:

1. Visits are only allowed at facilities that have not had any COVID-19 cases among residents and staff for **at least the previous 14 consecutive days**.
2. Maximum number of visitors allowed at any time is 20% of the resident census.
3. In counties with a COVID test positivity rate **below 5%** on a seven-day rolling average, visitor testing prior to entering the facility is not required, although it is strongly encouraged. Department of Health states that it will provide the rapid test kits to facilities for use by visitors at no cost.
4. In counties with a COVID test positivity rate **between 5% and 10%**, visitors are required to obtain a negative COVID test within 72 hours prior to entering the facility or facility may utilize rapid testing to meet the testing requirement. All visitors must adhere to all infection control practices.

5. In counties with a COVID test positivity rate **exceeding 10%**, no visitors are permitted.

Chapin Home is currently updating and revising policies to meet the new guidance. Thank you for patience and understanding. More information will be available in the coming days.

Please note that under this strict guidance, Chapin Home will be open to limited in-person visitation on **March 8th, 2021**, which is subject to change.

Additionally, Chapin Home is located in the Queens County, which currently has a COVID test positivity rate of **8.7%**.

Health Advisory Guidance on Visitation

https://www.governor.ny.gov/sites/governor.ny.gov/files/atoms/files/NH_Visitation_update_2-22-2021.pdf

Coronavirus-N19 #52

2/22/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, limited in-person visitation has been suspended until March 7, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #51

2/18/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, limited in-person visitation has been suspended until March 3, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #50

2/12/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin Home is currently conducting limited in-person visits, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #49

2/5/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin Home is currently conducting limited in-person visits, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #48

1/29/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin's limited in-person has been suspended until January 30, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #47

1/22/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin's limited in-person has been suspended until January 30, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #46

1/17/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin's limited in-person has been suspended until January 30, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #45

1/14/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin's limited in-person has been suspended until January 27, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052)

Coronavirus-N19 #44

1/11/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin's limited in-person has been suspended until January 24, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #43

1/8/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin's limited in-person has been suspended until January 21, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #42

1/4/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin's limited in-person has been suspended until January 17, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).

Coronavirus-N19 #41

1/2/2021

In compliance with NYS Department of Health regulations, Chapin Home has issued an update regarding our current COVID 19 statistics. Details have been shared in person with Residents.

Chapin continues to follow all CDC and DOH recommendations and continues to report specific numbers to the DOH daily. Based on continuous ongoing testing required by NYS, Chapin's limited in-person has been suspended until January 15, 2021, which is **SUBJECT TO CHANGE** due to testing results and increasing community levels. Through Window Visits and Video Chats are still available.

Family Members and/or Responsible parties have received notice via US mail and/or automated phone message (also known as robo call). Questions can be directed to the Social Work Department. (Extensions: 2008, 2019, 2052).